



Dear Customer,

I am writing to bring you up to date on Aqua Pennsylvania's construction work in your neighborhood. Before I do, on behalf of Aqua, I want you to know that we hope you and your family are faring well during this COVID-19 pandemic. We want you to know in this time of uncertainty that the water Aqua Pennsylvania delivers to your home or business remains compliant, meeting or outperforming all standards of the Safe Drinking Water Act.

You might have noticed that the construction work we were doing in your neighborhood was suspended shortly after the COVID-19 outbreak. Since then, we have continued our regular maintenance and emergency work and adjusted our work practices to ensure the safety and health of our employees and customers.

The COVID-19 pandemic has shined a greater light on the importance of access to safe drinking water and Pennsylvania Governor Tom Wolf has identified Aqua as part of the life-sustaining business sector that contributes to the health and safety of Pennsylvania. Our ability to continue the uninterrupted delivery of safe drinking water to your homes and businesses is dependent on our ability to continue the necessary replacement of aging water mains.

Beginning Wednesday April 8, Aqua contractors will resume work on the replacement of the 6-inch cement water main on Dorothy Lane, Fernhill Lane, Gateway Lane and Paul Lane.

Our employees and contractors have implemented the social distancing and hygiene practices encouraged by the Centers for Disease Control and other agencies. Should you encounter our crews and other employees, please maintain social distancing for your own safety as well as that of our crews. The work we are continuing is recognized as critical and our employees throughout the state are working 24/7 to answer your calls, respond to emergencies and maintain uninterrupted water service.

We appreciate your support and wish you good health.

Sincerely,

Jim Rosser

Construction Superintendent – Great Valley Division